

FSD Community FAQs

Question

How long will this community be live?

Answer

The community goes live March 23, 2021 and is live year-round.

Question

I am having trouble viewing webinar content.

Answer

Please contact Cassidy Doller at cdoller@winsightmedia.com

Question

I am having trouble accessing the discussion boards.

Answer

Please contact Cassidy Doller at cdoller@winsightmedia.com

Question

How can I submit topic and discussion ideas?

Answer

Join our discussion boards and talk with our editorial teams. You can access the discussion boards by clicking “Discussions” on the home screen of the FSD Community platform.

Question

How do I set up email notifications on the discussion forums?

Answer

Bookmark a discussion by clicking the star next to the discussion. Then you can change your notification preferences so you will be notified by your bookmarked posts: Click on profile picture, Click edit profile, Click notification preferences, Make sure to select “Notify me when people comment on my bookmarked discussions”. Then you may adjust other preferences for your needs.

Question

I am interested in becoming a webinar presenter for this community. Who do I contact?

Answer

Please email Maddie Rollason, Director, Conference Content, at mrollason@winsightmedia.com for more information.

Question

Can I share this content?

Answer

The content of this community is private to those that register. If you would like to refer someone in the industry, please forward <https://www.foodservicedirector.com/community/fsdc> to the individual(s).

Question

What if I miss a webinar—can I watch it later?

Answer

That is the great thing about this community! Everyone is SO busy so ALL content is available 24/7—you will never miss out! Also, we follow what portion of webinars you have watched so you can come back to the time you left off. Some webinars will be converted into PDF transcripts, which are available the same day as the webinar, so you can also consume the content via a quick read.

Question

I have some general questions, who can I ask?

Answer

Cassidy Doller, Manager, Meetings and Events, will be happy to help. Contact her at cdoller@winsightmedia.com.