

Internet Services at McCormick Place

May 18-21, 2024 | McCormick Place | Chicago, IL USA

This document provides a snapshot of the Internet Services for Exhibitors at McCormick Place. Please review the guide below detailing all of the technology services offerings from McCormick Place. It is recommended to place your order by **April 29, 2024** to ensure the best pricing and most efficient experience on site.

[Technology Services Guide](#)

Advance Rate Deadline Date: April 29, 2024

[Click here to order Technology Services](#)

Please call McCormick Place Technology Services at (312) 791-6113 with any questions and to ensure the services you are ordering are correct for your needs.

Wired Internet Services

The following chart highlights the wired internet services offered. *Please note the number of additional IP addresses available with each wired service.*

- All wired services are delivered via Category 5 or 6 wiring with RJ45 terminated ends.
- Exhibitor must supply a device with an Ethernet NIC (Network Interface Card), installed TCP/IP, and an Internet browser.

Service	Connection Speed	IP Addresses	Recommended Uses
Associate Class Shared Wired Service	Typical speeds up to 512 kbps	Includes 1 DHCP IP address	For an individual user who wants easy plug and play access to E-mail and light web surfing on one device. This service is not designed to consistently support streaming audio or video. Connecting a wireless access point is not permitted on this service.
Executive Class Shared Wired Service	Typical speeds up to 1 Mbps	Includes 2 DHCP Private IP addresses, up to 2 additional addresses can be purchased.	Includes 2 DHCP Private IP addresses, up to 2 additional addresses can be purchased.
Dedicated Wired 3.0 Mbps	3.0 Mbps	Includes 5 IP addresses. Up to 5 additional addresses can be purchased	3.0 Mbps. Connecting a wireless access point is <u>not</u> permitted on this service.
Dedicated Wired 6.0 Mbps	6.0 Mbps	Includes 10 IP addresses. Up to 10 additional addresses can be purchased.	6.0 Mbps. Connecting a wireless access point is permitted on this service.
Dedicated Wired 12.0 Mbps	12.0 Mbps	Includes 15 IP addresses. Up to 10 additional addresses can be purchased.	12.0 Mbps. Connecting a wireless access point is permitted on this service.
Dedicated Services Greater than 12.0 Mbps - Please contact Technology Services at (312) 791-6113 or technology@mccormickplace.com for a quote			

Wireless Internet Services

The following chart highlights the wireless internet services offered.

- For wireless services, Exhibitor must provide a device with an 802.11 a, b, g, or n wireless receiver. 802.11ac is available in some areas.
- McCormick Place wireless network is optimized for 802.11 a, n, or ac devices transmitting and receiving at 5.0 Ghz.
- Quality of service on the wireless network may vary widely depending upon hardware and environmental factors such as booth structures, attendee traffic, and location.

FOR MISSION CRITICAL APPLICATIONS, MCCORMICK PLACE STRONGLY RECOMMENDS USING A WIRED DEDICATED SERVICE WHENEVER POSSIBLE. NOT USING A WIRED CONNECTION WHEN NEEDED WILL RESULT IN DIFFICULTIES FOR YOU AS WELL AS LOWER THE ATTENDEE EXPERIENCE.

Service	Connection Speed	Recommended Uses
VIP Wireless Service (1-device per service) Cannot be transferred across devices.	Typical Speeds up to 1.5 Mbps	This service is only available for devices which use 802.11 a or n operating at 5.0 Ghz and is intended for users who want a fast wireless internet service capable of downloading heavier graphic content. This service is ideal for an iPad or tablet user who is unable to connect to a wired service. These services do not offer peer to peer. These services provide access to the McCormick Place Wireless Network within the user's booth and throughout the facility. For pricing and information on multi-user discounts, please contact us.
VIP Plus Wireless Service (1-device per service) Cannot be transferred across devices.	Typical Speeds up to 10 Mbps	
VIP Ultimate Wireless Service (1-device per service) Cannot be transferred across devices.	Typical Speeds Up to Unthrottled	

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